## United Parcel Service, Inc. Selected Financial Data - First Quarter (unaudited)

| Three Months Ended |  |  |
| :--- | :--- | :--- | :--- |
| March 31 |  |  |$\quad$ Change $\quad$ \% Change

Stant

## Revenue:

U.S. Domestic Package
International Package
Supply Chain \& Freight

Total revenue
Operating expenses:
Compensation and benefits Other
Total operating expenses
Operating profit:
U.S. Domestic Package

International Package
Supply Chain \& Freight
Total operating profit
Other income (expense):
Other pension income (expense)
Investment income and other
Interest expense
Total other income (expense)
Income before income taxes
Income tax expense
Net income
Net income as a percentage of revenue
Per share amounts:
Basic earnings per share
Diluted earnings per share
Weighted-average shares outstanding:
Basic
$866 \quad 87$
874 (8) -0.9\%
Diluted
$870 \quad 879$
(9) -1.0\%

## United Parcel Service, Inc. Selected Operating Data - First Quarter (unaudited)

| Three Months Ended <br> March 31 |  |  |  |
| :---: | :---: | :---: | ---: |
| 2018 | 2017 | Change | \% Change |

Revenue (in millions):

| U.S. Domestic Package: |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Next Day Air | \$ | 1,784 | \$ | 1,665 | \$ | 119 | 7.1\% |
| Deferred |  | 1,069 |  | 970 |  | 99 | 10.2\% |
| Ground |  | 7,374 |  | 6,901 |  | 473 | 6.9\% |
| Total U.S. Domestic Package |  | 10,227 |  | 9,536 |  | 691 | 7.2\% |
| International Package: |  |  |  |  |  |  |  |
| Domestic |  | 716 |  | 613 |  | 103 | 16.8\% |
| Export |  | 2,672 |  | 2,337 |  | 335 | 14.3\% |
| Cargo and Other |  | 145 |  | 124 |  | 21 | 16.9\% |
| Total International Package |  | 3,533 |  | 3,074 |  | 459 | 14.9\% |
| Supply Chain \& Freight: |  |  |  |  |  |  |  |
| Forwarding |  | 1,605 |  | 1,266 |  | 339 | 26.8\% |
| Logistics |  | 782 |  | 740 |  | 42 | 5.7\% |
| Freight |  | 777 |  | 707 |  | 70 | 9.9\% |
| Other |  | 189 |  | 187 |  | 2 | 1.1\% |
| Total Supply Chain \& Freight |  | 3,353 |  | 2,900 |  | 453 | 15.6\% |
| Consolidated | \$ | 17,113 | \$ | 15,510 | \$ | 1,603 | 10.3\% |
| Consolidated volume (in millions) |  | 1,241 |  | 1,187 |  | 54 | 4.5\% |
| Operating weekdays |  | 64 |  | 64 |  | - | 0.0\% |

## Average Daily Package Volume (in thousands):

U.S. Domestic Package:

| Next Day Air | 1,437 | 1,315 | 122 | $9.3 \%$ |
| :--- | ---: | ---: | ---: | ---: |
| Deferred | 1,297 | 1,243 | 54 | $4.3 \%$ |
| Ground | 13,545 | 13,008 | 537 | $4.1 \%$ |
| $\quad$ Total U.S. Domestic Package | 16,279 | 15,566 | 713 | $4.6 \%$ |
| International Package: |  |  |  |  |
| Domestic | 1,670 | 1,683 | $(13)$ | $-0.8 \%$ |
| Export | 1,446 | 1,297 | 149 | $11.5 \%$ |
| $\quad$ Total International Package | 3,116 | 2,980 | 136 | $4.6 \%$ |
| Consolidated | 19,395 | 18,546 | 849 | $4.6 \%$ |

## Average Revenue Per Piece:

| U.S. Domestic Package: |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Next Day Air | $\$$ | 19.40 | $\$$ | 19.78 | $\$$ | $(0.38)$ | $-1.9 \%$ |
| $\quad$ Deferred |  | 12.88 |  | 12.19 |  | 0.69 | $5.7 \%$ |
| Ground |  | 8.51 |  | 8.29 |  | 0.22 | $2.7 \%$ |
| $\quad$ Total U.S. Domestic Package |  | 9.82 |  | 9.57 |  | 0.25 | $2.6 \%$ |
| International Package: |  | 6.70 |  | 5.69 |  | 1.01 | $17.8 \%$ |
| $\quad$ Domestic |  | 28.87 |  | 28.15 |  | 0.72 | $2.6 \%$ |
| Export |  | 16.99 |  | 15.47 |  | 1.52 | $9.8 \%$ |
| $\quad$ Total International Package | $\$$ | 10.97 | $\$$ | 10.52 | $\$$ | 0.45 | $4.3 \%$ |
| Consolidated |  |  |  |  |  |  |  |

United Parcel Service, Inc. Supplemental Analysis of Currency and UPS Freight

Currency Neutral Revenue Per Piece (unaudited)

| Three Months Ended <br> March 31 |  |  | Currency <br> Neutral |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2018 | 2017 | \%Change | Currency | 2018 | \% Change |

## Average Revenue Per Piece:

International Package:

| Domestic | \$ | 6.70 | \$ | 5.69 | 17.8\% | \$ | (0.74) | \$ | 5.96 | 4.7\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Export |  | 28.87 |  | 28.15 | 2.6\% | \$ | (1.21) | \$ | 27.66 | -1.7\% |
| Total International Package | \$ | 16.99 | \$ | 15.47 | 9.8\% | \$ | (0.96) | \$ | 16.03 | 3.6\% |
| Consolidated | \$ | 10.97 | \$ | 10.52 | 4.3\% | \$ | (0.16) | \$ | 10.81 | 2.8\% |

* Amounts adjusted for period over period foreign currency exchange rate and hedging differences


## Currency Neutral Revenue

(unaudited)

|  | Three Months Ended March 31 |  |  | Currency Neutral |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2017 | \% Change | Currency | 2018* | \% Change |
| Revenue (in millions) |  |  |  |  |  |  |
| U.S. Domestic Package | \$ 10,227 | \$ 9,536 | 7.2\% | \$ | \$ 10,227 | 7.2\% |
| International Package | 3,533 | 3,074 | 14.9\% | (193) | 3,340 | 8.7\% |
| Supply Chain \& Freight | 3,353 | 2,900 | 15.6\% | (51) | 3,302 | 13.9\% |
| Total revenue | \$ 17,113 | \$15,510 | 10.3\% | \$ (244) | \$16,869 | 8.8\% |

* Amounts adjusted for period over period foreign currency exchange rate and hedging differences

Currency Neutral Operating Profit
(unaudited)

| Three Months Ended <br> March 31 |  |  | Currency <br> Neutral |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2018 | 2017 | \% Change | Currency | 2018 $^{*}$ | \% Change |

## Operating profit (in millions):

| U.S. Domestic Package | $\$$ | 756 | $\$$ | 950 |  | $-20.4 \%$ | $\$$ | - | $\$$ | 756 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| International Package |  | 594 |  | 518 |  | $14.7 \%$ |  | $(22)$ |  | 572 |
| Supply Chain \& Freight |  | 170 |  | 149 |  | $14.1 \%$ |  | $(1)$ | $10.4 \%$ |  |
| Total operating profit | $\$$ | 1,520 | $\$ 1,617$ |  | $-6.0 \%$ | $\$$ | $(23)$ | $\$$ | 1,497 | $13.4 \%$ |

* Amounts adjusted for period over period foreign currency exchange rate and hedging differences

UPS Freight Selected Operating Data - First Quarter (unaudited)

| LTL revenue (in millions) | Three Months Ended March 31 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 |  | 2017 |  | Change |  | \% Change |
|  | \$ | 661 | \$ | 616 | \$ | 45 | 7.3\% |
| LTL revenue per LTL hundredweight | \$ | 24.76 | \$ | 23.57 | \$ | 1.19 | 5.0\% |
| LTL shipments (in thousands) |  | 2,468 |  | 2,510 |  | (42) | -1.7\% |
| LTL shipments per day (in thousands) |  | 38.6 |  | 39.2 |  | (0.6) | -1.7\% |
| LTL gross weight hauled (in millions of pounds) |  | 2,670 |  | 2,613 |  | 57 | 2.2\% |
| LTL weight per shipment (in pounds) |  | 1,082 |  | 1,041 |  | 41 | 3.9\% |
| Operating weekdays |  | 64 |  | 64 |  | - | 0.0\% |

## United Parcel Service, Inc.

## Detail of Other Operating Expenses - First Quarter (unaudited)

## Three Months Ended

March 31

Repairs and maintenance
Depreciation and amortization
Purchased transportation
Fuel
Other occupancy
Other expenses
Total other operating expenses

| March 31 |  |  |  |  | 2017 |  |  |  | Change |  | \% Change |
| ---: | ---: | ---: | ---: | ---: | ---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2018 |  | 434 | $\$$ | 390 | $\$$ |  |  |  |  |  |  |
|  | 596 |  | 554 |  | 44 |  |  |  |  |  |  |
|  | 3,145 |  | 2,545 |  | 600 |  |  |  |  |  |  |
|  | 621 |  | 129 | $7.6 \%$ |  |  |  |  |  |  |  |
|  | 350 |  | 299 |  | 62 |  |  |  |  |  |  |
|  | 1,262 |  | 1,173 |  | 89 |  |  |  |  |  |  |
| $\$$ | 6,548 | $\$$ | 5,582 | $\$$ | 966 |  |  |  |  |  |  |

## Detail of Other Pension Income (Expense) - First Quarter (unaudited)

(in millions)
U.S. Domestic Package

International Package
Supply Chain \& Freight
Total other pension income (expense)

Three Months Ended

| 2018 |  | 2017 |  | Change |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 227 | \$ | 139 | \$ | 88 | 63.3\% |
|  | 20 |  | 13 |  | 7 | 53.8\% |
|  | 38 |  | 28 |  | 10 | 35.7\% |
| \$ | 285 | \$ | 180 | \$ | 105 | 58.3\% |

# Earnings Per Share and Share Data - First Quarter 

 (unaudited)| (amounts in millions, except per share data) | Three Months Ended March 31 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2018 |  | 2017 |  |
| Numerator: |  |  |  |  |
| Net income | \$ | 1,345 | \$ | 1,166 |
| Denominator: |  |  |  |  |
| Weighted-average shares |  | 861 |  | 869 |
| Deferred compensation obligations |  | 1 |  | 1 |
| Vested portion of restricted units |  | 4 |  | 4 |
| Denominator for basic earnings per share |  | 866 |  | 874 |
| Effect of dilutive securities: |  |  |  |  |
| Restricted units |  | 4 |  | 4 |
| Stock options |  | - |  | 1 |
| Denominator for diluted earnings per share |  | 870 |  | 879 |
| Basic earnings per share | \$ | 1.55 | \$ | 1.33 |
| Diluted earnings per share | \$ | 1.55 | \$ | 1.33 |

Detail of shares outstanding as of March 31, 2018:

| Class A shares | 173 |
| :--- | ---: |
| Class B shares | 689 |
| Total shares outstanding | 862 |

United Parcel Service, Inc.
Consolidated Balance Sheets - March 31, 2018 and December 31, 2017
(unaudited)

| (amounts in millions) | $\begin{gathered} \text { March 31, } \\ 2018 \end{gathered}$ |  | $\begin{gathered} \text { December 31, } \\ 2017 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: |
| ASSETS |  |  |  |  |
| Current Assets: |  |  |  |  |
| Cash and marketable securities | \$ | 4,209 | \$ | 4,069 |
| Other current assets |  | 9,411 |  | 11,649 |
| Total Current Assets |  | 13,620 |  | 15,718 |
| Property, Plant and Equipment |  | 50,309 |  | 48,726 |
| Less accumulated depreciation and amortization |  | 27,070 |  | 26,608 |
|  |  | 23,239 |  | 22,118 |
| Other Assets |  | 7,605 |  | 7,738 |
|  | \$ | 44,464 | \$ | 45,574 |
| LIABILITIES AND SHAREOWNERS' EQUITY |  |  |  |  |
| Current Liabilities | \$ | 11,149 | \$ | 12,886 |
| Long-Term Debt |  | 20,409 |  | 20,278 |
| Pension and Postretirement Benefit Obligations |  | 7,053 |  | 7,061 |
| Deferred Taxes, Credits and Other Liabilities |  | 4,478 |  | 4,325 |
| Shareowners' Equity |  | 1,375 |  | 1,024 |
|  | \$ | 44,464 | \$ | 45,574 |

Amounts are subject to reclassification

# United Parcel Service, Inc. <br> Selected Cash Flow Data (unaudited) 

# Net Increase in Cash, Cash Equivalents and Restricted Cash 

| (amounts in millions) | Preliminary Year-to-Date March 31 |  |
| :---: | :---: | :---: |
| Cash flows from operating activities | \$ | 4,067 |
| Cash flows used in investing activities |  | $(1,446)$ |
| Cash flows used in financing activities |  | $(2,550)$ |
| Effect of exchange rate changes on cash, cash equivalents and restricted cash |  | (14) |
| Net increase in cash, cash equivalents and restricted cash | \$ | 57 |

# Reconciliation of Free Cash Flow (non-GAAP measure) 

|  | Preliminary <br> Year-to-Date <br> March 31 |  |
| :--- | :--- | ---: |
| (amounts in millions) | $\$ 1,067$ |  |
| Cash flows from operating activities | $(1,537)$ |  |
| Capital expenditures | 20 |  |
| Proceeds from disposals of PP\&E | - |  |
| Net change in finance receivables |  | 2 |
| Other investing activities |  |  |
| $\quad$ Free cash flow (non-GAAP measure) | $\$$ | 2,552 |
|  |  |  |

[^0]United Parcel Service, Inc.
Aircraft Fleet - As of March 31, 2018 (unaudited)

| Description | Owned and Capital Leases | Leases \& Charters from Others | On Order | Under Option |
| :---: | :---: | :---: | :---: | :---: |
| Operating: |  |  |  |  |
| Boeing 757-200 | 75 | - | - | - |
| Boeing 767-200 | - | 2 | - |  |
| Boeing 767-300 | 59 | - | 4 | - |
| Boeing 767-300BCF | 3 | - | - |  |
| Airbus A300-600 | 52 | - | - |  |
| Boeing MD-11 | 37 | 4 | - |  |
| Boeing 747-400F | 11 | - | - |  |
| Boeing 747-400BCF | 2 | - | - | - |
| Boeing 747-8F | 5 | - | 23 |  |
| Other | - | 314 | - | - |
| Total | 244 | 320 | 27 | - |


[^0]:    Amounts are subject to reclassification.

