

Document Drain

How Back-Office Processes are Shredding Productivity

Inefficient office administration is dragging business down.

Adobe surveyed 7,000 employees in France, Germany, the UK, the Netherlands and the Nordics, to shed light on the drain of poor document processes – revealing that there is indeed a better way.

European Companies Paying the Price For Poor Processes



Half of respondents (48%) have lost a contract due to office admin going wrong



1/3 of office tasks take longer than expected to complete



96% of employees say printing and emailing documents are the most time consuming admin



1/3 of employees in Europe have been forced to cancel a project entirely due to office procedures

Basic Admin is Draining Employees



6.8 hours

European employees spend almost one working day a week on office admin



60% think office admin is overly complex

Most Complex Tasks:

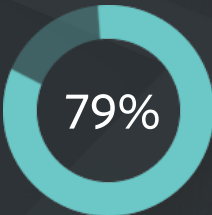
Raising POs Invoicing On-boarding Signatures



There's a Better Way to Move Business Forward



Nearly half (46%) of employees blame inefficient technology for office admin issues



79% of Europeans indicated lost documents were to blame for slow work

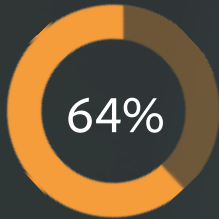


3/4 of European employees believe e-signatures are key to fixing the burden of office admin

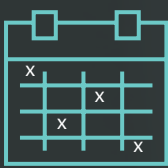
Mobile apps are likely to solve admin problems for employees in:



Freedom, Not Frustration



64% of European employees work late to keep up with their office admin



Nearly half (49%) work on weekends due to office processes



32% would love to spend more time with family



45% would like to spend more time with their partners if office tasks did not get in the way

Regional Highlights:



42% UK employees are more likely to work on side projects



44% French employees would prefer to get away and exercise



40% German employees would use extra time for socialising



55% Nordics



52% Dutch and Nordic employees would rather spend time with their partner